

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: §
Lawrence E. Ploetz et al. § Confirmation No.: 8921
§
Application No.: 10/723,687 § Group Art Unit: 2166
§
Filed: November 26, 2003 § Examiner: Yen, Syling
§
For: SYSTEM AND METHOD FOR § Atty. Docket: GEMS:0255/YOD/EUB/KAN
PROVIDING POTENTIAL § 136098-SV
PROBLEM SOLUTIONS TO A
SERVICE PROVIDER §

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37 C.F.R. 1.8

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June 16, 2009

Date

/Lee Eubanks/

L. Lee Eubanks IV

**AMENDMENT AND RESPONSE
TO FINAL OFFICE ACTION MAILED MARCH 16, 2009**

Dear Sir:

This is in response to the Final Office Action mailed on March 16, 2009.